

How to Use Our Airport Shuttle

DFW is one of the largest airports in the United States, even larger than the island of Manhattan. At each of its five terminals, there are two pickup locations. For this reason, our hotel shuttles do not operate in a loop, but instead must be dispatched to specific pickup locations.


To schedule an airport pickup with our 24-hour shuttle service, follow these steps:


<h2>Step 1</h2>  <p>Once you land and collect your bags, call our hotel's shuttle dispatcher at 972.929.8400 (press 1 for airport pickup).</p>	<h2>Step 2</h2>  <p>Provide your name, cell phone number, terminal and gate information to the dispatcher.</p>
<h2>Step 3</h2>  <p>Our dispatcher will give you directions to the nearest shuttle pickup location at the airport.</p>	<h2>Step 4</h2>  <p>Head to the nearest shuttle pickup location, as explained by our dispatcher. Keep in mind that all pickup locations are on the ground floor of the airport and may require a few minutes walk from your gate or baggage claim.</p>
<h2>Step 5</h2>  <p>Once you've arrived at the pickup location, please wait patiently for your driver.*</p>	<h2>Step 6</h2>  <p>Enjoy the complimentary ride to the Sheraton DFW Airport Hotel. We're ready to help you make the most of your time in Texas, whether you're seeking exciting adventures or finding a place to unwind.</p>


For more information, call 972.929.8400

Sheraton DFW Airport Hotel
4440 West John Carpenter Freeway
Irving, TX 75063
972 929 8400

Marriott.com/DFWAH
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*Wait times vary depending on terminal location and volume of guests arriving to the airport.
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